

How to redeem bonus points

What are bonus points for and when do I get them?

For every **€10 purchase value** you'll receive **1 bonus point** credited to your customer account. For example, for an order of €45 you'll be credited 4 bonus points.

The bonus points will be credited to your account when payment has been received, i.e. if you select advance payment or on account, you'll receive your bonus points after receipt of payment has been confirmed. For payments made with PayPal, Sofort Banking and credit cards, bonus points will be credited to your customer account immediately after your order is completed.

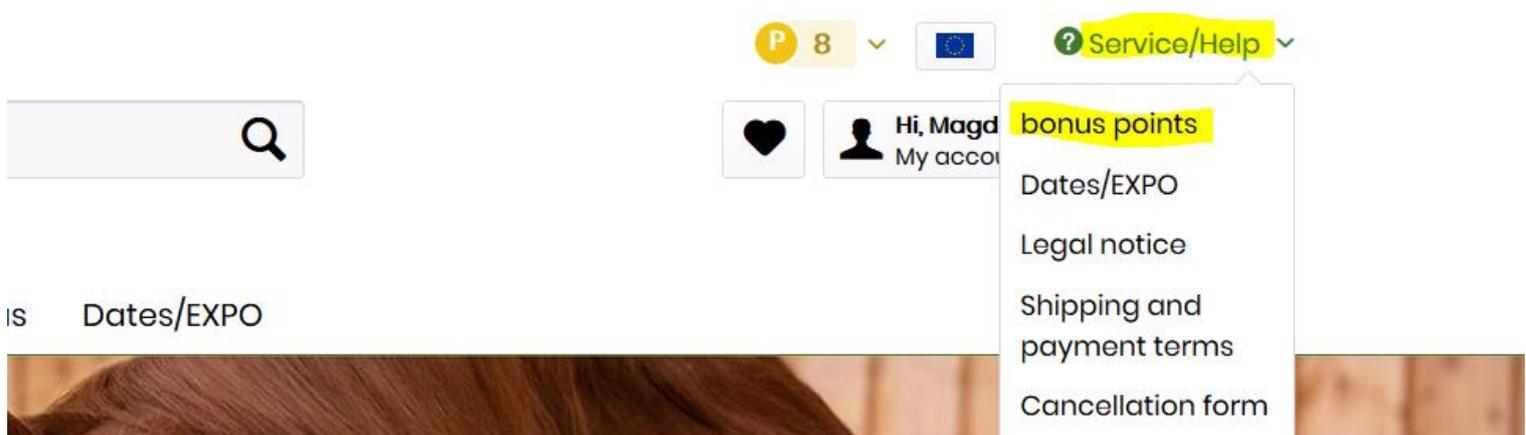
To receive bonus points you must have a customer account with a password.

Do I need to be logged in?

An important thing to keep in mind so that you secure bonus points for each purchase: please make sure that you are logged into your customer account for the right shop (de for customers in Germany, at for customers in Austria) and did NOT select "Don't create customer account" – in such case bonus points cannot be awarded!

Where will I find my bonus points account?

The first step is to log into the customer area and open the dropdown menu **Service/Help** at top right.



At left below you see the current amount of bonus points, and currently available bonus products in the centre. Bonus points can only be redeemed towards the items shown in "bonus products".

- Dogs, rodents, etc.
- NEW
- Ewalia magic tips
- About us
- Dates/EXPO
- Press

You own
8
Bonus points

Your points
[See the bonus products](#)

Collect bonus points now and receive attractive bonus items!

Your account is credited with **1 bonus point per € 10** purchase value.
For example, you order € 45 and get 4 bonus points.

The bonus points are credited only after receipt of payment, i.e. whether you pay in advance or on account, you will receive the bonus points only after receipt of payment. When paying with PayPal, express transfer and credit card, the bonus points will be credited to your customer account immediately after order completion.

You have to have a customer account with a password in order to view the bonus points in your customer account.

Sorting Punkte aufsteigend ▾



EWALIA Linseed Oil, 500 ml

Leinöl für Kleintiere von Ewalia Ergänzungsfuttermittel für Hunde, Katzen und andere Haustiere, aus naturbelassenem

P for 10 points
(still 2 points)

≡ Compare



EWALIA Pure Brewer's Yeast, 800 g

Reine Bierhefe von Ewalia Einzelfuttermittel für Pferde zur Stabilisierung, Stärkung und Regulierung einer intakten

P for 15 points
(still 7 points)

≡ Compare

How can I redeem bonus points?

EWALIA Pure Brewer's Yeast, 800 g



€10.50 *

Content: 0.8 Kilogramm (€13.13 * / 1 Kilogramm)

Prices incl. VAT plus shipping costs

● Ready to ship today,

Delivery time appr. 1-3 workdays

Add for €10.50 * each to shopping cart

Add for 15 bonus points each to shopping cart

1 ▾

Add to shopping cart >



≡ Compare ♥ Remember ★ Comment

Order number: 3008_Bonus

P Secure **0** bonuspoints now

Click on the desired bonus product. Shown here for example is 800 g Pure Brewer's Yeast for 15 points.

PLEASE NOTE: Select "Add for 15 bonus points each to shopping cart" under the price to the right of the corresponding product, as otherwise the price will be calculated normally, and then add the item to the shopping cart.

You will then see that the product in the shopping cart was "purchased" and the points applied will be shown as a negative amount.

KOSTENLOSER VERSAND

 **Übrig € 50,00**

Bestellen Sie für weitere **€ 50,00** für die Versandart **Post Österreich**, um Ihre Bestellung versandkostenfrei zu erhalten.

P Sie erhalten für diese Bestellung **0 Bonuspunkte**

Zur Kasse >

Artikel	Anzahl	Stückpreis	Summe
  EWALIA Reine Bierhefe 800g Artikel-Nr.: 3008_Bonus Sofort versandfertig, Lieferzeit ca. 1-3 Werktage	1	15P.	15P.

Artikelnummer eingeben >

Ich habe einen Gutschein

Summe:	€ 0,00*
Versandkosten:	€ 4,90*
Gesamtsumme:	€ 4,90
Gesamtsumme ohne MwSt:	€ 4,08
zzgl. 20 % MwSt:	€ 0,82
Punkte für die Bestellung:	+ 0 P
Punkte eingelöst:	- 15 P

Afterwards, simply complete the order. You may order bonus products alone (however please note that shipping costs will always be applied) or add bonus products to your normal order.

Where do I see my bonus points history?

Click on **My points account** to see all the orders from which you earned bonus points, as well as cancelled orders or orders for which bonus points were redeemed.

You own
15
Bonus points

Your points

See the bonus products

You have to have a customer account with a password in order to view the bonus points in your customer account.

Sorting Punkte aufsteigend ▾



EWALIA Linseed Oil, 500 ml
Leinöl für Kleintiere von Ewalia



EWALIA Pure Brewer's Yeast, 800 g
Reine Bierhefe von Ewalia

Under **Orders** in your customer account you'll find all the orders you placed with us, including cancelled orders. If you see orders here marked as "**Waiting for approval**", these may be for advance payment orders that have not yet been settled, an order that was cancelled. Paid orders are found under "**Approved**".

Under **Bookings** you'll find all orders that earned points and how many points were earned.

My points account

Orders

Date	Order number	Status	Amount	Spent	Earned
5 Feb 2020	52157	Approved	169,06	- 0	+ 15

Bookings

Date	Time	Type	Reason	Amount
5 Feb 2020	12:11	Earning	Order #52157	+ 15